FFAV CUP 2013
EVALUATION REPORT

HUE, JULY 2013
Contents

I. INTRODUCTION: .............................................................................................................. 2
II. EVENT EVALUATION: ..................................................................................................... 3
III. RESULTS OF THE EVALUATION MEETING WITH ORGANIZING COMMITTEE AND STAKEHOLDERS: ................................................................. 14
IV. CONCLUSION: ................................................................................................................ 16
VI. APPENDIX: ..................................................................................................................... 17
   1. Evaluation form: ......................................................................................................... 17
   2. Evaluation result: ........................................................................................................ 21
   3. TOR and Monitoring Report of Thua Thien Hue Association for Protection of Children’s Rights: ....................................................................................... 28
      a. TOR .......................................................................................................................... 28
      b. FFAV Cup 2013 monitoring report: ...................................................................... 32
   4. Quotes from Guest and Participants during the Cup: ............................................... 43
   5. Story in the Cup: ......................................................................................................... 46
      a. An encounter during FFAV cup 2013 .................................................................. 46
      b. FFAV brings vitality to unfortunate lives ................................................................. 48
   6. Media: ............................................................................................................................ 49
I. INTRODUCTION:

FFAV Cup 2013, funded by NORAD (Norwegian Agency for Development Cooperation), has been organized by Football for All in Vietnam (FFAV) and Thua Thien Hue Department of Education and Training (DoET) in Hue city from 8th to 11th of June 2013. The event assembled 318 grassroots football teams of primary and secondary schools in Thua Thien Hue, Hai Phong city, Tien Giang and Quang Tri Province from Vietnam, Saravane and Savannakhet province from Laos and Mukdahan from Thailand and children with disability from social centers in Thua Thien Hue province.

FFAV Cup 2013 is a good opportunity for all the participants, especially for disadvantaged and marginalized children/ students to play football in a safe and non-competitive environment. The children have chances to get acquainted with new friends, experience a real children's football atmosphere with many life skill and meaningful activities organized according to their preferences and desires in their summer holidays.

This evaluation was intended to evaluate the FFAV Cup 2013 with an aim to analyze strengths and weaknesses rising in organizing process. And it can be a good source for reference and to help the organizer to improve in the next Cups of the years 2014, 2015 and later.

According to methods using, the evaluation is the combination of these methods: survey questionnaire for Clubs and Organizing committee; group discussion and information generalizing from Monitoring Report.
II. EVENT EVALUATION:

This evaluation is centered on these following sub-sections: (1) Logistic; (2) Football activities; (3) Life-skills activities; (4) FFAV Cup Format and Timing; (5) Communication; (6) Contribution ability; (7) Delegations’ and stakeholders’ suggestions.

The Opening ceremony

The evaluation was implemented by marking sub-sections with 2, 1 and 0 point equivalent to satisfaction level of VERY GOOD, ACCEPTABLE and NEED TO BE IMPROVED (see ANNEX for more information). And the percentage was calculated by totalizing the point of each column then dividing to the total teams.

1. Logistic:

The term "logistic" within this report embraces food, accommodation, transportation and drinking water supply.

All 318 teams were asked to fill in and return the questionnaire, but some clubs filled in
one questionnaire for both teams (All clubs participated with one boy and one girl team). This means we have a 100% rate for feedback, but 80% of the cases no distinction between the boy and the girl team’s feedback. We also have reason to believe that not all team leaders included the players in the feedback process, even if they were asked to, but answered the questionnaire themselves.

The feedbacks for transportation, accommodation and drinking water supply are "VERY GOOD" in terms of satisfaction level.

Most participants reflected that they have highly agreement on hotel services and facility as well as the transportation from school to the city. 32% of them shared dissatisfaction with the row "Travel within the city" as they are not familiar with walking even a short distance (around 1km) from hotel to pitch.

Food supply gets the lowest satisfaction in the Quality row. Participants are unhappy with breakfast of the first and second day of the Cup. Some of them have complaint about quality of lunches and dinners. As a result, participants consider this row ACCEPTABLE.

For Quantity, Sanitation and Food delivery, the positive feedback show that participants was totally happy with the level chosen "VERY GOOD"
2. Football activities:

The football activities get positive feedbacks (VERY GOOD) with more than 90% for all rows: Match schedule, Match duration, Supervisors/referees; Participation of players and Pitch.

In spite of getting high rate of agreement, some teachers suggest that matches should be lessened in quantity for students to take part in other activities.

<table>
<thead>
<tr>
<th>EVALUATION CONTENTS</th>
<th>IMPORTANT COMMENTS</th>
<th>MARK</th>
<th>SATISFACTION INDEX</th>
<th>SATISFACTION LEVEL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Match schedule</td>
<td>Reasonable.</td>
<td>291</td>
<td>82%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>Referee/supervisors</td>
<td>Fair, professional</td>
<td>330</td>
<td>93%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>Participation of players</td>
<td>Being active and very happy</td>
<td>347</td>
<td>97%</td>
<td>VERY GOOD</td>
</tr>
</tbody>
</table>
3. Life-skill activities:

It can be clearly seen that most of the participants have good answer and ranking for life-skill activities.

The survey result shows that in general children enjoyed the activity due to the diversified and suitable content; the variety in methodology and its fairness of opportunity. However; some students had difficulties making time for life-skill activities owing to heavy football schedule.

A feedback said that the games should be more attractive by giving some kinds of traditional games and giving more souvenirs.

Given those clear feedbacks a closer review of the survey for this part indicated that this would benefit children the most.
4. *FFAV Cup format and timing*:

In these sub-sections, based on the survey, the children were generally happy with the opening ceremony, the parade, the cultural exchange and especially the Welcome Dinner at Huong Giang Hotel. They were impressed by a splendid welcome program with songs and games.

Although 4 or 5 ideas show that it was such a quite long distance; the parade have got most attention of the masses.

Referring to the Closing ceremony; since the questionnaires were emitted and collected before the Closing ceremony took place; it cannot be assessed by satisfaction level. However; most of respondents indicated that they were happy with this part due to the good weather and well-preparation of the Organizing Committee.
For the cultural exchange, most of the children were very much enjoyed the activities.

This is considered the opportunity for teams to build the relationship by being together and learn about each other.

The optional activities include visit historical relics and the Citadel were ranked as VERY GOOD although the Organizing Committee had faced few difficulties in the process of asking for free-entrance permission.

5. Communication:

All rows of this sub-session are classified as VERY GOOD. The content of guidance book, leaflet, and handouts are very clear and informative; communication channel is suitable and effective and the Guidance/information from organizing committee and vice
versa is clear and timely.

Since communication at all levels is critical to executing the event, it is suggested that it will be maintained in the next Cup.

6. Contribution ability:

This is the first year that FFAV Cup is fully supported by NORAD on finance.

However, to continue this activity in the coming years, it is required by the donor for the local contribution from Clubs/districts.

The result of the questionnaire shows that this is a very promising signal for the next FFAV Cup with the join contribution from the local community and teams. Details are as followed:

- 54 Clubs among 178 equivalent to 30% can contribute 1.5 million VND (around 75USD)/one team
- 5 Clubs among 178 equivalent to 3% can contribute 2 million VND (around 100 USD)/one team
- 9 Clubs among 178 equivalent to 5% can contribute 2.5 million VND (around 120 USD)/one team.
- 110 Clubs among 178 equivalent to 62% do not have their answers.

Although contribution rate options were given for teams to choose (3 options of 1.5 million, 2 million and 2.5 million VND per team) we still receive this answer with empty space. This can be explained that most of leaders or coaches do not have their authority to decide this kind of contribution decision. All kinds of school expense must be approved by the Dean and budgeted in annual financial plan. Therefore; this part was ignored by the interviewees with 62% and therefore fails to give us sufficient data.
And for their insufficient in information supply, we could not calculate how many teams are affordable for FFAV Cup.

7. **Like/dislike and recommendations from participants and stakeholders**

**Like**

a. Welcome Dinner in Huong Giang Hotel is so splendid

b. Non-competitive football matches which help children to play with funs and bring them together.

c. The life-skill activities are useful and attracts many participations

d. The participation of teams from social centers

e. Friendly and enthusiastic volunteers

f. Cultural exchange night is very diversified and special
g. The Blind-ball matches is very interesting to watch
h. The Closing ceremony

**Dislike**

a. Some students and coaches are very competitive, so they are quite fierce and combative in matches.
b. Low quality of breakfasts
c. Primary teams are not awarded Cups
d. The medical department in some pitches are not active
e. The speeches in Opening and Closing Ceremony are quite long and not interesting for children
f. Accommodation condition in some dorms are still in low quality
g. Some coaches and welfare officers do not take good care of their children.
h. Complaints of hotel because the children do not know how to use the facilities. And this wrong using lead to property damages.
Recommendations for next Cups

Recommendation from Clubs:

a. Improve the quality of meals and fortify foods
b. Support transportation from the accommodation to the pitches.
c. Supply drinking-water into hotel rooms.
d. Provide additional funding for teams to arrange transportation for visit.
e. Fund for teams to arrange the food themselves.
f. The schedule must be rational, participants need more time to join in other activities

Recommendation from NFF/FFAV:

a. The time for the Cup must be set up at least 6 months before and this information should be sent out to all relevant partners, especially to teams, for preparation right away.
b. Increase the number of flags for the parade, cultural exchange event, pitches.
c. FFAV Cup admin should be moved to Art Center (wide space)
d. Food security and hygiene should always be the primary concern before choosing any food supplier and their delivery methods.
e. The food quality should be improved by early and long-term preparing. In addition, organizing committee needs to pay their attention further on monitoring the menu choosing, food checking at kitchen as well as food receiving points at hotels. The quantity of each food box need to be clarified in the contract. And also, it is necessary to have a backup plan in case of problem rising during food preparation process.
f. The medical service should have been allocated with sufficient personnel enough to serve the quantity of participants in every pitch. Their facility and personnel should be visibly and active.
g. DOET should strengthen their role by supplying information on time, regulating duties and responsibilities of coaches and welfare officers during the Cup and force them to take good
care of their children.

h. The Steering Committee and the Organizing Committee should delegate clubs and involve them in organizing process to empower them the skills in order that they have enough capacity to organize some tournament with the same scale or even larger in the future. To achieve this result, both FFAV and all stakeholders have to support clubs at all aspects.

i. Name tags should be replaced by a typical object that stick to delegations during the Cup (for example: armbands), as the making of name tags did spend a lot of time and consume labor and substantial cost.

j. In order to save time, the organizing committee should sign contract to book soon with the private pitches, and for school pitches, contract making should be assigned to DOET to work directly with the Deans.

k. Optional activities (particularly visiting historical relics) have attracted most of the participant of the Cup, but asking for free-entrance permission is totally a complicated process, therefore it needs to be done as soon as possible, at least right before teams coming.

l. Volunteer recruitment should be done at least 8 months before, they need to be trained in advance then distributed to sub-committees.

m. Regarding to the time, it is reasonable to organize the tournament in June when children are on their summer holiday.
III. RESULTS OF THE EVALUATION MEETING WITH ORGANIZING COMMITTEE AND STAKEHOLDERS:

With the evaluation meeting of FFAV Cup 2013 held on 08.16.2013, the Organizing committee has collected feedback from participants who are involved in the process of organizing the Cup such as PPC, representative from School Medical Center; representatives from DOET, DOFA, DOLISA etc. Some ideas were discussed and agreed as follow:

1. Committee and subcommittee establishment:
   a. Steering Committee and the Organizing Committee should be set up soon
   b. In organizing committee components, officer of Sub-Department of Education and Training should be enhanced so that they can guide and monitor team in their area.
   c. Representative of Health Department should be in Organizing Committee
   d. Sub-departments of Education and training should be assigned to train team leaders, coaches and staffs to care for the students in their Clubs.
   e. Time for the next Cup will be from 8-11/6/2014

2. Logistic:
   a. The OC should choose more than 1 food supplier in order not to be overload during the Cup. Teams should not be allocated finance to prepare food by themselves for food security.
   b. At the Welcome dinner, tables should be prepared with number and teams will find their number to settle down.
   c. Transportation should be supplied for teams which stay far away from pitches (over 1km).
   d. Accommodation should be prepared soon after the date for the next Cup set.

3. Technical:
a. Referees should be arranged more at pitches.
b. The football schedule is quite thick; children should have more time to take part in other activities.
c. The distance of the parade should be shortened since the Security cannot control with the large number of people.

4. Pitches:
   a. Contracts should be signed soon
   b. Artificial pitches should be used instead of natural pitches for being dusty.

5. Fundraising: There are many project acted to children in the whole province and also company, DOET should approach and propose for partly fund from these project with the assistance of FFAV. They are The Save Children, The CI (Taiwan), Nestle (in Ho Chi Minh city)

6. Communication:
   a. Due to big tournament with international scale, the OC should invite some journalists / media agencies abroad to attend. Referring to procedure for foreign, DOFA will guide and help with their best.
   b. A FFAV Cup website should be designed specifically to update all information to help teams to get timely information.

7. Health
   a. At FFAV Cup 2013, Health Subcommittee operated inefficiently, the personnel were arranged so thin and that cannot match the real need in pitches.
   b. A person from Health Department should be nominating for OC in order to get easy in assigning task.

8. Contribution from clubs for the next Cup:
   a. As proposed by FFAV, to create more opportunities for more teams coming to the FFAV Cup 2014, each team should contribute 2,000,000 VND for participation.
   b. Some said that this contribution should be put into local contribution (such as
transportation or breakfast) rather than a direct contribution in cash. Regarding this issue, the OC will conduct further discussion to find a suitable way.

IV. CONCLUSION:

In general, it can be said that the event was a great success that created very positive playground for children, especially for children with disability.

Both the preparation and activities took place within the Cup have meet all criteria mentioned in the concept note, especially complied to the Child Protection Guideline which has been committed to the sponsor.

According to Monitoring report from Thua Thien Hue Association for Protection children's right, 98.6% of interviewed children said that they would like to join in the next cup if they have chance. However; due to the first year of executing the event, it is inevitable to missteps in the preparation and implementation process.

It is necessary to be considered this Cup a good practice to be documented to replicate in the future for all involve.

By changing weaknesses found out in this survey and applying suggestions from delegations and stakeholders, it can be assured that the potential for a successful FFAV Cup in the next season can be maximized in all sub-sessions.
VI. APPENDIX:

1. Evaluation form:

FFAV 2013 EVALUATION QUESTIONNAIRES

<table>
<thead>
<tr>
<th>Mark</th>
<th>Satisfaction level</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Very good</td>
</tr>
<tr>
<td>1</td>
<td>Fair/Acceptable</td>
</tr>
<tr>
<td>0</td>
<td>Need to be improved</td>
</tr>
</tbody>
</table>

QUESTIONNAIRES ABOUT THE SATISFACTION OF THE DELEGATIONS

<table>
<thead>
<tr>
<th>EVALUATION CONTENTS</th>
<th>INDICATOR</th>
<th>MARK</th>
<th>COMMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td>FOOD</td>
<td>1.1</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Quantity</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Food is enough for all members in delegation. Food quantity/ pax meet the food demand</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.2</td>
<td>Quality</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>* Food is qualified, fresh, in accordance with menu</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>* Menu changed daily</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.3</td>
<td>Sanitation</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Food Tray, and other related equipment are hygiene and clean. Food is not spoiled</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.3</td>
<td>Delivery</td>
<td>On time, at right place, the delivery process is quick and in order, no case of loss is reported</td>
<td></td>
</tr>
<tr>
<td>-----</td>
<td>----------</td>
<td>------------------------------------------------------------------------------------------------------------------</td>
<td></td>
</tr>
<tr>
<td><strong>TRANSPORTATION</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>II</strong></td>
<td><strong>ION</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.1</td>
<td>Transportation from districts to the city</td>
<td>Transportation means is safe, equipped, on time</td>
<td></td>
</tr>
<tr>
<td>2.2</td>
<td>Travel within the city</td>
<td>Transportation from staying place to pitch is reasonable</td>
<td></td>
</tr>
<tr>
<td><strong>ACCOMODATION</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>III</strong></td>
<td><strong>ION</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.1</td>
<td>Facilities</td>
<td>Room is comfortable, clean, equipped.</td>
<td></td>
</tr>
<tr>
<td>3.2</td>
<td>Hotel services</td>
<td>Hotel staffs are friendly, good and flexible hotel services</td>
<td></td>
</tr>
<tr>
<td>3.3</td>
<td>Security/Safety</td>
<td>Staying place in safety, no cases of loss reported</td>
<td></td>
</tr>
<tr>
<td><strong>FOOTBALL ACTIVITIES</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>IV</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.1</td>
<td>Match schedule</td>
<td>Match schedule suitable to the players, weathers and other programs</td>
<td></td>
</tr>
<tr>
<td>4.2</td>
<td>Match duration</td>
<td>Match duration is suitable</td>
<td></td>
</tr>
<tr>
<td>4.3</td>
<td>Referee/supervisors</td>
<td>Fair, professional and friendly</td>
<td></td>
</tr>
<tr>
<td>4.4</td>
<td>Participation of players</td>
<td>All players have equal chance to participate in each game and during the Cup</td>
<td></td>
</tr>
</tbody>
</table>
### V LIFESKILLS ACTIVITIES

<table>
<thead>
<tr>
<th>5.1</th>
<th>Content of life-skills activities</th>
<th>Diversified and suitable content</th>
</tr>
</thead>
<tbody>
<tr>
<td>5.2</td>
<td>Methodology to organize activities</td>
<td>Diversified, easy to play, fun</td>
</tr>
<tr>
<td>5.3</td>
<td>Participation opportunity</td>
<td>Having high opportunity to participate</td>
</tr>
</tbody>
</table>

### VI FFAV CUP FORMAT

<table>
<thead>
<tr>
<th>6.1</th>
<th>Opening Ceremony</th>
<th>Attractive, friendly</th>
</tr>
</thead>
<tbody>
<tr>
<td>6.2</td>
<td>Parade</td>
<td>Safety, fun</td>
</tr>
<tr>
<td>6.3</td>
<td>Culture exchange</td>
<td>Appropriate, fun, useful</td>
</tr>
<tr>
<td>6.4</td>
<td>Closing Ceremony</td>
<td>Attractive, friendly</td>
</tr>
<tr>
<td>6.5</td>
<td>Optional activities</td>
<td>Optional programs are useful, suitable (time, target group, and place), safety and attractive</td>
</tr>
</tbody>
</table>

### VII DRINKING WATER

<table>
<thead>
<tr>
<th>7.1</th>
<th>At pitch</th>
<th>Adequate, accessible</th>
</tr>
</thead>
<tbody>
<tr>
<td>7.2</td>
<td>At hotel/accommodation</td>
<td>Adequate, accessible</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>7.3</td>
<td>In activities</td>
<td>Adequate, accessible</td>
</tr>
<tr>
<td>VIII COMMUNICATION</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8.1 Hot-line</td>
<td>Hot-line working effectively and timely</td>
<td></td>
</tr>
<tr>
<td>8.2 Guidance from Organizing committee</td>
<td>Guidance/information from organizing committee and vice versa is clear and timely</td>
<td></td>
</tr>
<tr>
<td>8.3 Communication channel</td>
<td>Communication channel is suitable and effective</td>
<td></td>
</tr>
<tr>
<td>8.4 Content of guidance book, leaflet, hand outs</td>
<td>Clear, informative</td>
<td></td>
</tr>
<tr>
<td>IX FFAV CUP TIMING</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9.1 FFAV CUP LENGTH</td>
<td>4 days is reasonable</td>
<td></td>
</tr>
<tr>
<td>9.2 FFAV CUP TIME</td>
<td>June is perfect choice</td>
<td></td>
</tr>
<tr>
<td>X VOLUNTEER</td>
<td></td>
<td></td>
</tr>
<tr>
<td>10.1 Volunteer participation</td>
<td>Professional, friendly and quick response</td>
<td></td>
</tr>
</tbody>
</table>
2013 is the first year that FFAV Cup is fully supported by NORAD on finance. However, to continue this activity in the coming years, it is required by the donor for the local contribution from Clubs/districts. With your current situation, how much your team can contribute:

1. Evaluation result:

<table>
<thead>
<tr>
<th>Contribution amount/one team to participate in the Cup</th>
<th>Contribution ability</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.5 million VND (75 USD)</td>
<td></td>
</tr>
<tr>
<td>2 million VND (100 USD)</td>
<td></td>
</tr>
<tr>
<td>2.5 million VND (120 USD)</td>
<td></td>
</tr>
<tr>
<td>Number of team/clubs affordable to participate in FFAV CUP</td>
<td></td>
</tr>
</tbody>
</table>

2 Which activities/things in FFAV Cup 2013 does your team like most? Why?
3 Which activities/things in FFAV Cup 2013 does your team dislike most? Why?
4 For the success of the next FFAV Cup, which things should be improved?

2. Evaluation result:
# EVALUATION RESULTS FFAV CUP 2013

<table>
<thead>
<tr>
<th>Mark</th>
<th>Satisfaction level</th>
<th>Number of Club</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Very good</td>
<td>178</td>
</tr>
<tr>
<td>1</td>
<td>Fair/Acceptable</td>
<td></td>
</tr>
<tr>
<td>0</td>
<td>Need to be improved</td>
<td></td>
</tr>
</tbody>
</table>

## Evaluation Contents

<table>
<thead>
<tr>
<th>1.1</th>
<th>Quantity</th>
<th>Food boxes are enough for all participants but the quantity in each box is still little for secondary students</th>
<th>293</th>
<th>82%</th>
<th>VERY GOOD</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.2</td>
<td>Quality</td>
<td>Breakfasts are not in good quality; the food is still not tasty for some teams coming from other provinces; rice sometimes has not been cooked well; lack of dish</td>
<td>171</td>
<td>48%</td>
<td>ACCEPTABLE</td>
</tr>
<tr>
<td>1.3</td>
<td>Sanitation</td>
<td>Fresh boxes; but spoons are soft and hard to use</td>
<td>319</td>
<td>90%</td>
<td>VERY GOOD</td>
</tr>
</tbody>
</table>

---

*Play Football, Have Fun, Learn Life Skills*
<table>
<thead>
<tr>
<th>1.4</th>
<th>Delivery</th>
<th>On time, right at place</th>
<th>341</th>
<th>96%</th>
<th>VERY GOOD</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>TRANSPORTATION</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2.1</td>
<td>Transportation from districts to the city</td>
<td>Reasonable. But in some teams, more than 40 students in a 24-seat-car so they have to stand on the way to from school to Hue.</td>
<td>327</td>
<td>92%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>2.2</td>
<td>Travel within the city</td>
<td>Participants are not supported transportation from hotel to pitch, they have to walk</td>
<td>242</td>
<td>68%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td><strong>ACCOMODATION</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3.1</td>
<td>Facilities</td>
<td>Good, but some dorms are not in a good quality such as Quoc Hoc Dorm, Sport High School Dorm.</td>
<td>315</td>
<td>88%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>3.2</td>
<td>Hotel services</td>
<td>Good</td>
<td>313</td>
<td>88%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>3.3</td>
<td>Security/Safety</td>
<td>Good</td>
<td>350</td>
<td>98%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td><strong>FOOTBALL ACTIVITIES</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>4.1</td>
<td>Match schedule</td>
<td>Reasonable.</td>
<td>291</td>
<td>82%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>4.2</td>
<td>Match duration</td>
<td>Reasonable.</td>
<td>325</td>
<td>91%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td>4.3</td>
<td>Referee/supervisors</td>
<td>Fair, professional</td>
<td>330</td>
<td>93%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>4.4</td>
<td>Participation of players</td>
<td>Being active and very happy</td>
<td>347</td>
<td>97%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>4.5</td>
<td>Pitch</td>
<td>Good, but some pitches are dusty such as Quoc Hoc and Hai Ba Trung pitch.</td>
<td>333</td>
<td>94%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>V</td>
<td>LIFESKILLS ACTIVITIES</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5.1</td>
<td>Content of life-skills activities</td>
<td>Diversified and suitable content</td>
<td>309</td>
<td>87%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>5.2</td>
<td>Methodology to organize activities</td>
<td>Being varied but some games are not so attractive</td>
<td>302</td>
<td>85%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>5.3</td>
<td>Participation opportunity</td>
<td>Fair, all participants have the same opportunity to play</td>
<td>309</td>
<td>87%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>VI</td>
<td>FFAV CUP FORMAT</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6.1</td>
<td>Opening Ceremony</td>
<td>To many speeches</td>
<td>327</td>
<td>92%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>6.2</td>
<td>Parade</td>
<td>Being splendid and attracts attention of the masses Long parade-route so the children sometimes do not walk in order.</td>
<td>315</td>
<td>88%</td>
<td>VERY GOOD</td>
</tr>
<tr>
<td>6.3</td>
<td>Culture exchange</td>
<td>Funny and happy, many relationships were built in this occasion.</td>
<td>318</td>
<td>89%</td>
<td>VERY GOOD</td>
</tr>
</tbody>
</table>
### Closing Ceremony
(The survey papers were handed out then handed in before the Closing ceremony)

<table>
<thead>
<tr>
<th>6.4</th>
<th>Optional activities</th>
<th>Optional programs are useful, suitable</th>
<th>No information</th>
<th>#VALUE!</th>
<th>#VALUE!</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>VII</th>
<th>DRINKING WATER</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>7.1</td>
<td>At pitch</td>
<td>Adequate, accessible</td>
</tr>
<tr>
<td>7.2</td>
<td>At hotel/accommodation</td>
<td>Adequate but far from rooms</td>
</tr>
<tr>
<td>7.3</td>
<td>In activities</td>
<td>Adequate, accessible</td>
</tr>
</tbody>
</table>

### COMMUNICATION

<table>
<thead>
<tr>
<th>VIII</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>8.1</td>
<td>Hot-line</td>
</tr>
<tr>
<td>8.2</td>
<td>Guidance from Organizing committee</td>
</tr>
<tr>
<td>8.3</td>
<td>Communication channel</td>
</tr>
<tr>
<td>8.4</td>
<td>Content of guidance book, leaflet, hand outs</td>
</tr>
</tbody>
</table>

### FFAV CUP TIMING

<table>
<thead>
<tr>
<th>IX</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>9.1</td>
<td>FFAV CUP LENGTH</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>6.5</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>VERY GOOD</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

|  |  | ORIGINAL VALUE! |
| |  |  |
|  |  |  |

|  |  | VERY GOOD |
| |  |  |
|  |  |  |

|  |  | ORIGINAL VALUE! |
| |  |  |
|  |  |  |
|  |  |  |

|  |  | VERY GOOD |
| |  |  |
|  |  |  |
|  |  |  |
2013 is the first year that FFAV Cup is fully supported by NORAD on finance. However, to continue this activity in the coming years, it is required by the donor for the local contribution from Clubs/districts. With your current situation, how much your team can contribute:

<table>
<thead>
<tr>
<th>Contribution amount/one team to participate in the Cup</th>
<th>Contribution ability</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>1,5 million VND (75 USD)</td>
<td>54</td>
<td>30%</td>
</tr>
<tr>
<td>2 million VND (100 USD)</td>
<td>5</td>
<td>3%</td>
</tr>
<tr>
<td>2,5 million VND (120 USD)</td>
<td>9</td>
<td>5%</td>
</tr>
<tr>
<td>Number of clubs not fill information for this part</td>
<td>110</td>
<td>62%</td>
</tr>
<tr>
<td>Number of clubs affordable to participate in FFAV CUP</td>
<td>No information</td>
<td></td>
</tr>
</tbody>
</table>

Which activities/things in FFAV Cup 2013 does your team like most? Why?

Welcome Dinner in Huong Giang Hotel is so splendid
The life skill activities are useful and attracts many participations
The participation of teams from social centers
Friendly and enthusiastic volunteers
Cultural exchange night is very diversified and special

Which activities/things in FFAV Cup 2013 does your team dislike most? Why?
Some students and coaches are very competitive, so they are fierce and combative in matches.
Low quality of breakfasts.
Primary teams are not awarded Cups
The medical department in some pitches are not active

**For the success of the next FFAV Cup, which things should be improved?**

- Improve the quality of meals and fortify foods
- Support transportation from the accommodation to the pitches.
- Supply drinking water into hotel rooms.
- Provide additional funding for teams to visit.
- Fund for teams to arrange the food by themselves.
- The schedule must be rational, participants need more time to join in other activities
3. TOR and Monitoring Report of Thua Thien Hue Association for Protection of Children's Rights:

a. TOR

Terms of Reference
Thua Thien Hue Association for Protection of Children's Rights monitors the implementation of FFAV Child Protection Guideline and the safety, security for the children at the FFAV Cup 2013

I. Background:

Football for All in Vietnam (FFAV) is initiated by The Football Association of Norway (NFF) in cooperation with Vietnam Football Federation (VFF) in 2001 in Hanoi, and moved to Thua Thien Hue province in 2003.

1. What is FFAV?
   - FFAV develops children’s non-competitive grassroots football in Vietnam and uses football as a tool to integrate life skill activities.
   - FFAV actively promotes girl’s football with 50/50 girl-boy participation as a condition. FFAV creates opportunities for all aged between 6 – 15 years old to play football if they wish.
   - FFAV establishes football clubs in primary and secondary school with the goal that they will be structured and sustainable beyond the projects lifespan. All FFAV’s activities are organized using a right’s based approach.

2. Main activities at FFAV:
   - FFAV have together with our implementing partners, the Department of Education and Training in Thua Thien Hue province worked to establish non-competitive grassroots
football clubs in primary and secondary schools in the province
- Provide training people as coaches, leaders and referees
- Organizing tournaments, mini leagues, Children’s Grassroots Football Schools and Fun Football Festivals, recruiting volunteers etc. all over the province.

For detail information on FFAV, please find the Project Description attached.

3. **FFAV cup 2013:**

From 8 – 11th June 2013, FFAV in cooperation with the Thua Thien Hue Department of Education and Training, Thua Thien Hue Department of Culture, Sport and Tourism as well as other related organizations/authorities in Thua Thien Hue province; leading by the Thua Thien Hue Provincial’s People Committee will organize a “Football for All in Vietnam Cup 2013” (FFAV Cup 2013).

For detail outline of the FFAV Cup 2013, please find it in the Concept Note attached.

II. **PLAN TO ENSURE THE SAFETY AND SECURITY FOR CHILDREN IN FFAV CUP 2013**

1. Requirement for the security and safety for children in FFAV cup 2013:

Security and safety for the children who participate in the FFAV Cup 2013 are the most important issues among possible risks and dangers (please find detail in the Concept Note attached). Implementation of the FFAV Child Protection Guideline, which has been developed by FFAV in 2012 (please find attached), is one of the prevention methods.

To ensure the proper implementation of the FFAV Child Protection Guideline and the safety/security for all children who participate in the FFAV Cup 2013, FFAV invite the Thua Thien Hue Children Protection Association to be an independent organization to monitor the implementation FFAV Child Protection Guideline as well as other methods which ensuring the safety/security of the children.
2. Monitor the implementation of FFAV Child Protection Guideline and other activities to ensure the safety, security for children at FFAV Cup 2013

a. Outputs:

- A report on the findings regarding the implementation of the FFAV Child Protection Guideline and other methods ensuring the security/safety of the children, with clear indicators, during their participation in the FFAV Cup 2013
- A recommendation on the revision of FFAV Child Protection Guideline.

These documents will be produced in Vietnamese and submitted to NFF no later than 30th July 2013.

Possible approaches / methodologies:

- Study the FFAV Child Protection Guideline and other related documents
- Provide information on the violation of safety, security to children to Organizing Committees and delegations
- Visit to hotels/ guesthouses where the teams staying
- Visit to the FFAV Cup
- Meeting/interview players, team leaders, organizing committee, steering committee
- Organize information network to provide information on safety, security of children

b. Issues which should be covered during the monitoring process:

- What are the challenges and issues, identified by the players, team leaders, organizing committee, steering committee etc. regarding the implementation of the FFAV Child Protection Policy and the safety/security for the children during the FFAV Cup 2013?
- What are the indicators for success regarding the implementation of the FFAV Child Protection Policy and the safety/security for the children during the FFAV Cup 2013?
- What are the weaknesses regarding the safety/security for children in FFAV Cup 2013?
- What should be added in the next FFAV Cup to ensure the safety/security for children?
- What should be changed/revised/added regarding the procedure of the FFAV Child Protection Guideline implementation and other methods ensuring the security/safety for children?
- What should be added to the structure regarding child protection?

c. **Timetable:** The monitoring process should be as follow:

1. Preparation phase including the studying of FFAV Child Protection Guideline and other related document: April 2013
2. Detail monitoring planning: final plan must be done by 10th May
3. Follow FFAV’s staffs/volunteers when they visit schools/social centres/other partners to introduce about the FFAV Child Protection Guideline and other issues regarding the safety/security for children: based on the plan of FFAV
4. Monitoring during the FFAV Cup 2013: from 8th – 11th June 2013
5. Reporting: 12th June – 30th June 2013

_Hue city, ……………………….._

The Football Association of Norway
Protection Association
Football for All in Vietnam

Anders Krystad
Director
(signed)

Nguyen Thi Thuy Hoa
Chairperson
(signed)
b. FFAV Cup 2013 monitoring report:

People’s Committee of Thua Thien – Hue Province

ASSOCIATION FOR PROTECTION OF CHILDREN’S RIGHTS

SOCIALIST REPUBLIC OF VIETNAM

Independence – Freedom – Happiness

Thua Thien – Hue, 28th June 2013

No: 27 /BC-HBVQTE

REPORT ON SUPERVISION OF FFAV CUP 2013

To: Football for All in Vietnam/ the Football Association of Norway

The Thua Thien Hue Association for Protection of Children’s Rights was invited by the Football Association of Norway to independently supervise the execution of FFAV’s Child Protection Guidelines (CPG) and measures to ensure safety and security for the children attending FFAV Cup 2013 which was organized in Hue City from the 8th to the 11th June 2013.

During the FFAV Cup 2013, the Thua Thien Hue Association for Protection of Children’s Rights completed successfully its tasks as an independent supervisor overlooking the protection of children’s right during the event with detailed results below:

I. General information:
FFAV Cup 2013 was the biggest grassroots football event with international scale ever in Vietnam. It was catered to both boys and girls, children of disability. The event was held in Hue City with the participation of more than 4000 children, coaches, and care takers
and volunteers from Mukdahan - Thailand, Savanankhet and Salavan -Democratic Republic of Laos, Do Son – Hai Phong, Quang Tri, Tien Giang, and the host, Thua Thien Hue province.

The event created a fun football playground with life skills education integrated in the programme. The football matches were held at 23 five aside pitches and 13 seven aside pitches. All 3150 children play football matches in an enthusiastic, funny, inspiring, and social exchanged manner.

The organizing committee had arranged life skill tents neighboring the football pitches to organize integrated life skill games on environmental sanitation, team spirit, traffic safety, etc. Apart from football playing time, the organizing committee had organized the outdoor activities, cultural exchange evening for participants.

This is a large scale event with a variety of participants, however the Organizing committee had good preparation in all activities and logistic for all delegations attending the Cup.

Especially, this was the first time the sake of children of disability was given top priority, with the fact that FFAV had published CPG and promote to all participants and more especially contract with a competent agency to implement the supervision the protection of children’s rights.

II. Report on monitoring results

1.1. On the execution of FFAV’ CPG during FFAV Cup 2013

In promoting CPG to participants to FFAV Cup 2013, The Thua Thien Hue Association for Protection of Children’s Rights arranged representatives to attend and supervise 9 training sessions on FFAV’s CPG and briefings on activities at FFAV Cup for 147 grassroots football clubs in Thua Thien Hue Province. After the 9 sessions, we recognized that the lecturers from FFAV promoted important notes in the CPG to all clubs attending
FFAV Cup.

At the same time, all club management board and coaches from 147 clubs voluntarily signed the written commitment on participating in the event.

However, this was an important document and within a short period of time, the participants were not able to fully comprehend the information and therefore enabled to guide other members in their clubs.

1.2. In implementation the CPG during FFAV Cup:

a. Accessibility to the guidelines during the FFAV Cup:

The Supervision Committee conducted semi-standard interview with a sample of 120 people among the 630 teachers of participating clubs (accounting for 19%). Among the interviewees, 89 (74%) claimed to have received sufficient CPG. The supervising process and preliminary data collection showed that most of the event executing parties had fully understood the terms in the FFAV’s Child Protection Guidelines and followed them responsibly.

Reasons for failure in accessibility of the CPG:

- Change in human resource before the commencement of the event;
- Inability to attend the training session;
- The lack of information transferred from the leaders of delegations attending the briefing to the rest of the team;
- The participants’ awareness and attitude.

b. Evaluate the Execution of the Guidelines (survey sample of 654 among the 3150 participating children:

- All the children’s rights were ensured during their participation in FFAV Cup 2013 and their welfare was the main concern. There has not any reported case of violation of children’s right during the event.
- 93.3% of the participating coaches followed the FFAV’s CPG seriously. Management roles of teachers in charge in child protection issues: 82% of the leader’s delegation completed their tasks well in managing children in their clubs. However, observation showed that management roles were not taken well in certain cases, as the teachers left their children during the walking from hotels to the pitches and vice versa. In other
cases, the teachers failed to discipline the children who violated the regulation of the hotels and made noise at nights, causing inconveniences to the others in the hotels. This was because students from some delegations were lacking in self-discipline, responsibility, and respect to their teachers’ warning.

A2. The preparation and playing football from delegations:
- **Advantages:**
  + This documents were guided clearly, specifically and easy to understand for involved stakeholders joining FFAV Cup;
  + The attitude of the coaches was always enthusiastic, polite, caring to the children. Respite and children's rights had been guaranteed during FFAV Cup.
  + High applicability (100% of respondents would like to apply the document at the club).
- **Disadvantages:**
  The CPG was a document having many advantages in the protection of involved children in FFAV’ activities; however, because of the shortage of time to study the documents, the awareness of these participants was not high in applying the CPG.

2. The organization process of FFAV Cup 2013
2.1. Evaluation of the organization process:
This was the first time of NFF/FFAV to organize, large-scale event involving multiple components, many localities including the delegation from Thailand and Laos; therefore, it was hard to avoid shortcomings, limitations in the process of organizing, particularly the problem such as food, accommodation, transportation, supporting teams, materials for some activities and other related conditions. However, according to the general assessment, the Organizing Committee tried to overcome these constraints and difficulties, take steps to change and improve organization tasks in order to achieve the success for the event.

a. **Advantages:**
- The plentiful and diversity activities, attracting a large number of children, especially life skills activities.
- Most of volunteer had spirit, sense of responsibility - The good assurance to the conditions for accommodation, transportation, safety for the children and teachers
participating the Cup.

- The Organizing Committee had received and solved arising problems quickly in the course of the tournament.

**b. Disadvantages:**

- Food issues: service conditions had not been guaranteed due to overloading of the food supply, drinking water for the delegations, in addition, the taste’s from participants had not been paid attention carefully, affecting of the eating conditions of the delegations from the groups outside the province and the neighborhood countries.

- Transportation: The distance from the hotel to the pitches of some delegations was quite far; while the children had to walk in the hot weather, which partly affected children health and fitness. According to the survey, 21.4% of respondents said that their health was affected by physically walking on foot from hotels to the pitches and vice versa.

- Accommodation: Some places were not guaranteed for some delegations, particularly:
  + Quoc Hoc dormitory: the facility was not in good condition, the inside temperature was hot, lack of fans, unwarranted sanitary conditions. By June 10th, the organizing committee moved the children to new locations to ensure children health.
  + Ha Huy Tap sports center dormitory: the facility as well as hygiene condition were not in good condition (lack of pillows, the broken toilet door). Furthermore, because of staying in the same area with the students of dormitory, so it was difficult to ensure the safety for the children.

**2.2. Safety and security for children during FFAV Cup 2013**

**A. Evaluation of the activities in the pitch** (120 votes = 7 places x 2 pitches x 2 sessions x 4 days + 8 vote at the Tu Do stadium).

**A1. Pitches + football activities on the pitch**

- **Advantages:**
  + According to the survey, 98.3% playing grounds was fairly good, ensuring the playing conditions and the safety for the children during the Cup. The Organizing Committee paid great attention to this issue. During the Cup, no cases of injuries reported caused by strange objects or sanitary problems on the pitch.
  + Professional referee worked properly in line with technical expertise to ensure the Fair
Play
+ The matches took place in the sequence of the schedule in order to ensure stipulated time of each match is 20 minutes.

-Disadvantages:
+ 32.5% of pitches did not have roof as well as waiting area for the children. The figure showed that children health at the pitch were not ensured, especially in the hot weather conditions. Some pitches had dusty, garbage on the pitch; the pitch’s ground had small stones on the side of the goal (such as Hai Ba Trung and Quoc Hoc pitch).
+ At the pitches, there were some vendors gather to trade affecting the food quality control, risking children’s health if they used.

A2. Medical task:
- Advantages:
+ 95, 8% of delegations ensured caring issue for children before, during and after the Cup.
+ 78, 3% of places were covered by medical service during the Cup.
+ Organizing Committee purchased accident insurance for children involved at FFAV Cup 2013. As noted, there are 14 accident cases, including 9 cases received insurance, 5 cases were supported financially by Organizing Committee (100%)

- Disadvantages:
+ Medical staffs cannot handle emergency cases at some pitches. Some children were injured after match but medical staffs were slow in providing the care service (e.g.: Huong Van Club on June 9th)
+ Some medical staffs and caregivers did not complete their task well as well as medical room was so far from the pitch. In special case, when having a child was injured, Organizing Committee had to inform medical staffs on the loudspeaker for a long time before they could come.
+ There were no medical staffs at some pitches (on the morning of June 8th, 9th, 11th), so medical staffs could not handle some emergency case timely such as injure, vomit, faint. The evidence was that some children on Pitch No 24 vomit, but no medical staff took care.
A4. Children’s activities at pitches:

- **Advantage:** Life skills camp worked well and attracted a lot of children to participate. They played games and received gifts.

- **Disadvantages:** 21, 2% of children were asked why they did not participate other activities during the Cup mostly responded that they disliked and had no time because they have a lot of matches to play.

B. Logistics (192 votes = 24 pitches x 2 sessions x 4 days)

B1. Accommodation

- **Sanitation quality** at some places reached only 88.5% due to different causes, both objective and subjective reasons. Some hotels had a professional and attentive service, and good sanitation. Meanwhile the sanitation of other hotels was not guaranteed, due to lack of manpower or undedicated service. Children were lack of senses of responsibility toward common activities, littering, no responsibility for their own room and relying on others.

- **Sprite:** 90, 6% of the delegations ensure the sprite, some club did not manage children well, children did not go to bed on time, or play card until over 12 am.

- **Security:** Security ensuring task at hotels was 94% which keeps children safe. This made sure for children completely.

B2. Eating

- **Eating time:** 91.6% was guaranteed, eating time was not guaranteed due to transporting food problem, at some hotels, the food was delivered before 9:30 am, but some hotels was delivered after 12:30 pm, which influenced activities and eating issues of children.

- **Quality of meal:** 49, 5% quality of meal was not guaranteed, according supervisors, mainly because of (flabby) or lacking food for secondary school children. Breakfast was complained the most in term of quality.

3. General assessment:

Although supervision group could not collect all the information from players as well as the participants of FFAV Cup 2013, the synthesizing Sub Committee of Thua Thien Hue Association for protection of children’s rights calculated and selected carefully to give a number of sample and suitable note for each sites and each objects. From that, the
Subcommittee could give an exact and trusty result. According to the statistical result of monitoring note and 01, 02, 03 information collections note, we were able to say that FFAV Cup 2013 took place successfully, ensured children’s right, safety, security, transportation, food, accommodation and care taking during FFAV Cup. Besides, FFAV Cup also left the impression in the heart of children, teacher through following assessment data:

- **98,6%** of children would like to continue to participate in the Cup next year if they have chance.
- **97,8%** of respondents said that all activities at the Cup were suitable for them.
- The accommodation and meal condition were **95% ensured**
- Security task at places was **94% ensured**
- Eating time: **91,6%** of places were guaranteed.
- Pitches sanitation: **98,3%** of places were guaranteed
- **95,8%** of caregivers ensured good care for children before, during and after Cup
- No abusing cases reported.

**III. RECOMMENDATIONS:**

1. General issues:

1.1 Scale of the Cup: The Cup should be organized on a smaller scale with approximate of 2,000 players to ensure better conditions, logistics service, social exchange conditions between delegations and clubs.

1.2 Preparation in protection of children involved in FFAV Cup in particular and all activities FFAV in general:

- Allow more time for the promotion of the objectives of the Cup, especially ensuring the right of being protected of children in the Cup. Important contents need to be understood thoroughly to its target groups, particularly the regulations, rules, etc. so that when problems arise, people would know how to solve it. The document should be widely and fully disseminated in order to become an indispensable manual throughout the whole process of FFAV activities, to become a basic knowledge of any stakeholders involved in FFAV.
- The independent supervision organization should be properly respected and meet requirements setting in their tasks. The supervision team should have been involved in the preparation meetings to raise comments, suggestions at the essential meeting of the organizing committee to recognize adequate information.
- Volunteers need to be trained professionally to build a professional, dedicated, attentive, agility and proactive responding the requirements of such a great activity as FFAV Cup 2013.

2. Detail issues:
2.1 Food supplier: should not focus on only one food supplier which can lead to overcrowding, but instead should allocate to different units in providing food together in conditions to ensure food hygiene and safety according to the regulations. (Menu can be unified). Food should be ensured about the quality, hygiene and provide timely to ensure the health of the children.
2.2 Drinking issues: Need to provide adequate water to children at hotels, avoid lack of water cases which affect the health of the children.
2.3 Accommodation issues: Need to have a more logical arrangement about the accommodation, creating relatively fair conditions of accommodation for all involved delegations.
2.4 Transportation issues: The accommodation must be ensured to be close to the pitches and with a reasonable distance for walking to ensure the health of the children involved throughout the process, avoid unfortunate accidents happen in the moving process. Children should have buses which shuttle them from the hotel to the pitches if the distance of about 1.0 km or more.

2.5 Facility and pitch issues: need to have the covered and seats at pitches for the players and coaches. If the pitches do not have the available roof, then need to arrange umbrellas in some places for the children to hide the sunshine.

2.6 Medical issues: Medical staffs should be understood thoroughly and provide full
information about the Cup, uniforms should be paid attention to and avoid the clothes which are not fit for the fast-moving for timely access to the children injured in the matches upon the request of the referee and the organizing committee.
+ Medical staff needs to follow the matches to intervene promptly when incidents happen
+ The caregivers of each delegations need to follow up and more attention in taking care of the children before and after the match.

IV. COMMENTS ABOUT SUPERVISION
Thua Thien Hue Association for protection of Children’s right completed their task of being an independent supervision of FFAV Cup in 2013 with the initiative, flexibility, scientific and high spiritual responsibility.
In order to understand the supervision content, the Association actively involved with the Child Protection Committee of FFAV to revise CPG to be easy to understand, in accordance with the provisions of the International convention and legal documents of Vietnam regarding children's rights. The Association established subcommittees including Steering Committee, General Committee, and Activity Committee, the logistics Committee with specific detailed and realistic functions.

During the implementation process, the Supervision Committee implemented a supervision tool for supervision activities include survey forms, information gathering questionnaire-structured forms, semi-structured interviews, vote for supervision activities and especially supervision diary to record a scientific and systematic activities taking place in the field, the accommodation of the players during FFAV Cup 2013. In addition, to ensure supervision team to perform well, Thua Thien Hue Association for protection of Children’s right organized training on children's rights protection law, FFAV’ CPG and monitoring skills for supervisors of FFAV Cup 2013.

During the Cup, the supervisors were arranged at the pitches of activities along with tools in order to collect information, also supervise the implementation of children’s rights. The logistic supervisors also regularly check the accommodation places to see housing
conditions, safety conditions, and security of the children in order to promptly report to the steering committee to have proposal to overcome the challenges.

However, there were problems in supervising; the children’s rights which Thua Thien Hue Association for protection of Children’s right as an independent supervision were taking lessons learnt for more effective future event:
- The arrangement of supervisors was not enough to supervise all the activities in the same time to investigate the violation. The quality of the supervision team was not the same because of lack of human resource and to supplement a team of volunteers who did not understand much about the supervision activities so there was a limitation of effectively supervision.
- The field of supervision was new for the Cup and also new to Thua Thien Hue Association for protection of Children’s right in the implementation of the functions and tasks, so there was some confusion in the deployment process.

Above were supervision reports of Thua Thien Hue Association for protection of Children’s right as an independent organization monitoring the Child protection during FFAV Cup 2013 held in Hue. Hopefully the results of protecting children’s right during FFAV Cup is a good step for the next Cups of several years later.

**ON BEHALF OF STANDING COMMITTEE**
**CHAIRMAN**
Signed and sealed

*Nguyễn Thị Thúy Hòa*
4. Quotes from Guest and Participants during the Cup:

Mr Frederik Oedegaard - The Norwegian Olympic and Paralympic Committee and Confederation of Sports

"You can say my expectations were high but they're matched. What I see in the Cup is very positive. In the technical side, it is a professional tournament, all the games started on time and all the referees are there, in the pitches. There is a medical team. The logistic team seems to work very well although you have about 4000 players.

From what I heard, the children are fed properly, they are looked after very carefully. Also a good indicator on that is that it seems they all have funs both on and off the pitches. It made me very glad to see. I have been a part of application process because we applied to the Norwegian Government for funding for this. I would be handling this application from the Norwegian side. It's very nice to be here and see that what everyone has worked so hard for turn out to be a very good tournament. I am positive that when we evaluate after the tournament, we will see that this has been a very good Cup and I think the donors will see the same from the report"

Mr Basir - Representative of Asia Football Confederation – AFC

"I expect to see happy children and that's what I have seen so far. It's very good. It's all we need to see. I think it is very well-organized. I see a lot of children playing both boys and girls in line with the principals of developing football in any country of the world so I think the purpose and significance of this activity is not just limited to football development but also the development of future generations through football activities.

From what I've seen I think it's a very unique model that NGO is working with member association from another confederation UEFA and making it a successful story. FFAV has been sustain from 2001. This is really a special model that need to be shared with other football federations because in Asia we have limited resources in a lot of member
Mr. Ngo Le Bang – Representative of VFF:
"First of all, on behalf of VFF, I’d like to thank NFF/FFAV for inviting us to this big event. I knew about the project in the meeting in Ha Noi with the Director and Vice-Director of FFAV. I think FFAV is a big project and what I have seen today are strong evidences for this. Thanks NFF for helping VFF a lot in grassroots football development especially football in school. I am impressed with every activities of FFAV, I have never seen the big number of girls and boys of different ages taking part in an football tournament like this, a Cup with 3.150 players which strongly affirm that Vietnam football potential is very high. After the meeting with Mr. Anders and Mr. Phuong, we have come into agreement to closely cooperate together to find the similarities and to develop the grassroots football, football in schools of FFAV in particular and Viet Nam football in general"

Mrs. Nguyen Thi Thuy Hoa - Chairman of Thua Thien Hue Association of Child right protection
"This is the 1st community football event with special attention to the children right. Be an independent observer of child protection implementation, we had to follow the requirements and the assigned responsibility. We are very happy that this spirit has been well conveyed to the teams and delegations. When being asked about the feeling when winning and losing the match, the teams simply answer that this is just an exchange and a game; the children say we played without competition. I think it is the biggest achievement of the Cup. We had really created a useful playground for children and the children rights had the top attention in the Cup"

Mr Tran Thanh Minh - Coach from Quang Ngan Primary School
"We are coming from Quang Ngan 2 primary school football club. We bring 20 players to this Cup including 10 boys, 10 girls, 3 leaders and one caretaker. We are coming from the
countryside where the children have limited opportunity to go to the city. So having chance to come to Hue for the FFAV Cup, the children are very happy every day, especially with the principle that everyone can participate to learn and exchange. From the Organizing Committee, everything is well–prepared and especially the volunteer force, they are very enthusiastic and helpful" 

**Bui Thi Ha - student in Hue University**

"I join this Cup as a Volunteer in the “Handy Sub-Committee”. In this Life skills sub-committee, I have together with the other teachers to organize the games for children like puzzle, make the statue or connect the pictures together which has helped me to increase my confidence, develop my personal skills. I have the feeling that the atmosphere at all pitches are fun, friendly without discrimination which has helped to build up the team spirit for all participated"
5. Story in the Cup:

a. An encounter during FFAV cup 2013

I met a street vendor selling sweet tofu. She stopped at one of the hotels where the players of FFAV Cup - 2013 stayed. She took a break and then ate a bowl of com hen (mussel rice, Hue local food), when she proudly told me that her daughter was participating in FFAV Cup.

She said that her daughter was a student of Thuy Thanh secondary school and insisted on taking part in FFAV Cup. I started to pay more attention to her since I heard it. She now started to talk to me emotionally. Her daughter said to her and her husband: “You both have never stayed in a hotel, but I’m going to stay in a hotel, chefs at Huong Giang hotel will cook for me, you have to allow me to take part in this event”. She added that her daughter was staying at a hotel on Pham Ngu Lao Street, staying at a hotel made her so happy, so she had to allow her daughter to take part in this event. She also shared: “my daughter asked me for some pocket money in order to buy and enjoy candies/soft drinks with her friends here.”

“So how much did you give to your daughter?”, I asked her.
“It’s a lot, 120,000 dong! She also asked me nicely to buy her a new set of clothes to go to Hue for this Cup with her friends, so I bought it for her. She even persuaded her father to buy her a new pair of shoes with 45,000 dong. We spent hundreds dong for her this time.”

But she smiled happily, I felt like she wanted to tell everyone that her daughter was taking part in the event which everyone talked about a lot in the past few days. She said: “My daughter said her team practiced really hard. She is skinny and her skin is dark but she hardly gets sick. She loves to play football.”

Parents always care for their children and hope they are happy. Listening to what she told me, I’m happy because FFAV is creating such a useful playground for children. The poor and hard-working mother loves her daughter, like every parent around the world. Through the talk with this mother, I can see that “Football for All in Vietnam” (FFAV) is getting more attention and support from more and more people. The true happiness is that we can see our children are happy.

- 

Story shared by Mrs. Nguyen Thi Thu Ha
Written by: Nguyễn Tất Thành
Translated by: Ngo Thị Xuan Thao
b. FFAV brings vitality to unfortunate lives

FFAV Cup 2013 in Vietnam eventually ended, having a bigger success than expected. After the last day, the team of young footballers from Dong Son Club went back home with happy, excited, and proud faces, especially Me-Vo Bang La Club. Why? Keep reading the following story.

Mrs. Dong Thi Hang - mother of Nguyen The Dong, age 12, who is an athlete participating in this year's Football For All in Vietnam Cup (FFAV Cup) – talked to me in an indescribable voice.

“Miss! My little boy, Dong, has become a useful person! He has just come back home after joining FFAV Cup, he now looks very happy, strong and fat with healthy, inky black skin.” Stopping for some seconds, she started to cry. Tears of a mother bearing a rouge disease: HIV. Her husband and Dong's father had died of AIDS, leaving her with a four-year old child and a low-roofed house, only covered with nylon to protect her from the rain. No one can predict when it will fall down, maybe today, tomorrow or on a stormy day.

Nguyen The Dong - The second person from left to right in the second row, next to the female coach
Because of poverty, her serious diseases and taking care of the child alone, Mrs. Hang was absorbed in work. Dong grew up to a pesky child, dropped out of school and became hard to control. Many times she felt powerless and heartbreakingly looked at him as if he could see her wish "listen to my advice just once".

Although facing such situations, after joining Me-Vo football club at Bang La District (a club for people with HIV/AIDS), while being taught how to play football and equipped with life skills, the little boy's personality changed. He became more conscious, more laborious, and stronger and made more progress in studying. The change has been as sudden as a shifting gust of wind, making his future brighter.

In June 2013, Dong was chosen to take part in the FFAV Cup with his teammates in Hue. His mother thought that she was daydreaming!

Mrs. Hang cried to reduce her pain, cried for happiness and confidence. Drying her tears, she said:

"Thank you, thank you FFAV very much! That football competition has helped turn mine and my son's life around, giving us a more positive belief in life. Somewhere, good things are waiting for us."

Many thanks to FFAV! ---

**AUTHOR: Do Son Project Management Board**

6. **Media:**

a. **Articles:**

b. **FFAV Cup 2013 film:**
Film of FFAV Cup 2013 can be found in the link below:
[http://www.youtube.com/watch?v=7d5FhrHQ2E4](http://www.youtube.com/watch?v=7d5FhrHQ2E4)